

Recognition Insider

Neila Millien



Lincoln IRA nominates Direct Professional, Neila Millien, for Employee of the Month. Ms. Millien consistently & thoroughly demonstrates empathy, compassion and support to the gentleman at Lincoln’s IRA.

Competency Area G: Creating Meaningful Communication

Competency Area F: Building and Maintaining Relationships with special attention to supporting the individual to overcome barriers.

One of the gentlemen at Lincoln’s IRA had expressed that he always feels depressed when Mother’s Day is approaching, because he wished his mother was still alive. The gentleman currently attends psychotherapy to assist him with his feelings, but Ms. Millien went the extra mile to assist the gentlemen to minimize his depression.

Ms. Millien developed trust by communicating empathetically with the individual. Ms. Millien utilized a polite tone of voice when she communicated with him. She includes the gentleman in the conversation, by speaking with the gentleman, through keen reasoning and active listening, including asking questions, and validating his feelings. She asked the gentleman to identify what were some of the things that he did with his mother. After the discussion, Ms. Millien encouraged him to remember all the wonderful and indelible things that he did with his mother, but encouraged him to continue doing those things, for example; one area that the gentleman identified was going to church, and worshipping God. Ms. Millien faithfully supported this. She encouraged him to exercise his spiritual faith/religion and beliefs and to attend a church of his choice. She also encouraged him to voice his feelings openly. The gentleman emphatically stated that he is a Christian and he enjoys practicing his Christian faith in/out of the residence. His peers look up to him. One of his peers had a birthday party at Lincoln’s IRA during the month of April, and he chose the gentleman to pray for him. The gentleman passionately, and proudly stated, ‘My mom is in heaven and I know she is proud of me, thank you God’ As a result of Ms. Millien’s willingness to engage the gentleman in a one-one conversation, she was able to effectively support him. As of now, the gentleman; previous state of depression has gradually dissipated, that he can now engage in conversation about his mom, and smile/laugh when he remembers the wonderful time he had with his mother.

Without further ado, I greatly recommend Ms. Millien for Employee of the Month for April, 2019.

Meril Brandt



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Special points of interest

- If you see someone who should be nominated for Employee of the Month mention it to their Supervisor.

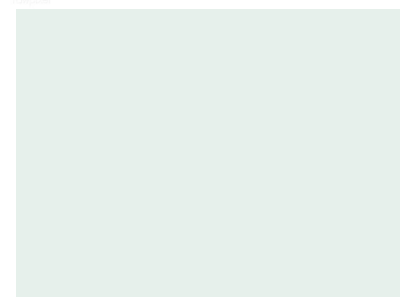
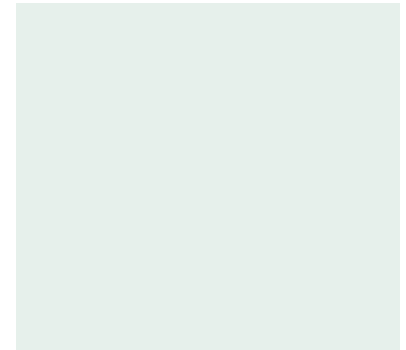


Team Spirit

Monica Pettway & Cristina Perera

Monica and Cristina have been working so diligently to help our individuals obtain employment. They have been implementing a customized approach to help develop jobs in line with individuals unique needs. They have been supporting the individuals at all different hours, even during overnight shifts! They work so well together to help support our Employment First goal!

Linda Schellenberg





Admin of the Quarter Alexandra Garcia

Alex has been a wonderful support to Community Services and to CFS. She always goes above and beyond to fill needs that I have not even thought of. She takes on projects and jumps in with ideas on how we can improve and be more efficient. She is professional and sets high standards for all of us. Alex works well across departments and is leading a team of admin staff to provide good quality customer service. She has been with CFS for 16 years and continues to engage with the individuals and DSP's with whom she works with. She attends recreation events, funerals and office events and is always willing to help and support. Alex continues to show her dedication and commitment in supporting all of the work that we do at CFS.

Linda Schellenberg



Employee of the Month 2019

| | |
|----------|----------------|
| January | Linda Lemily |
| February | Ginna Gonzalez |
| March | Lori Ann Tucci |
| April | Neila Millien |

Employee of the Month Nominees 2019

January

| | |
|---------------|---------|
| Mariam Raza | Com Hab |
| Darryl Nobles | Com Hab |

February

| | |
|-----------------|-----------|
| Rhonda Edwards | Com Hab |
| Carlis Duran | Home Care |
| Raul Rivera | Home Care |
| Carles Van Riel | Lincoln |

April

| | |
|----------------------|-----------|
| Primottee Lee Chong | Sunset |
| Jasmine Adams | Bryant |
| Travis Duffus | Rosedale |
| Wendy Harry | Liberty |
| Tamara Lino | Livonia |
| Janet Beckford Simms | Arlington |
| Maria Paulino | Underhill |
| Deborah Campbell | Foch |



Team Spirit

Monica Pettway
Cristina Perera

Team Spirit Nominee

Cambria IRA

Admin of the Quarter

Alexandra Garcia