

RECOGNITION INSIDER

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THE CENTER FOR FAMILY SUPPORT

Amanda Hall-Pratt

Amanda Hall-Pratt is a DSP who works on the 826 side of the 178th Street residences. Mrs. Hall-Pratt came to CFS with no prior experience working with individuals who have Developmental Disabilities. She came on board in March 2015 as a per diem staff, so she could gain education and experience working with the various capacities of individuals that we serve. She has now secured a full-time position at the 178th Street residence.

It has been observed that Mrs. Hall-Pratt works very diligently to ensure each individual's choices and desires are respected, and that their needs are addressed each day. Whenever she's on shift one can be assured that the individuals will always enjoy healthy meals, good hygiene, are always well-groomed and pleasant in their appearance. She somehow is able to do this while being mindful of their **unique personalities, potential and capabilities** evidenced in their willingness and desire to be engaged in various activities with her – be it clothing and grocery shopping,

the preparation of their meals or just to participate in activities around the house.

Mrs. Hall-Pratt has the uncanny ability to positively interact with all individuals and consequently is able to elicit reactions or response that not only indicate they understand her, but also that they are accepting. This has greatly helped to **facilitate their personal growth and development**. We have an individual with very limited grasp of the English language. Mrs. Hall-Pratt took the initiative to help with the language through everyday interactions. It has been observed how she painstakingly gives explanations and patiently waits for responses. She seems to deliberately and consciously spend time teaching new words, expanding their English vocabulary. As a direct consequence of this observation of her **effective and meaningful communication**, the individual in question now has 'Learning English' as a valued outcome. "They" made significant progress not only in increasing their vocabulary but also in the ability to construct whole sentences in English. This individual has become more confident and expressive. This was demonstrated in two recent medical appointments where without the usual use of an interpreter the recipient was able to communicate and gave appropriate responses to the doctors.



In recent weeks we have been without the service of one of our medical coordinators. Without being asked Mrs. Hall-Pratt stepped forward making herself available to assist with some of the general functions out of an interest in ensuring that medical appointments and follow-ups are not missed, and medications do not run out. She now monitors the calendar, does the weekly medication inventory and brings to the attention of the management staff anything she perceives has implications for the **health and wellness** of the individuals.

Mrs. Hall-Pratt continues to **demonstrate the highest level of professionalism** in the work that she does on a daily basis. She comes to work each day on time with a smile on her face, eager to teach, support or assist the individuals to whom we provide service and ensure that they enjoy progress, inclusion and advancement toward independence.

We overwhelmingly select Amanda has our Nominee.

Avery Powell, Sr. Residence Manager

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EMPLOYEE OF THE MONTH - NOMINEES 2016

January

Natalie Paul

Rosemary DeCarlo

Nicole Arce

Bamidele Ayilola

Joy Sackey

Rosemarie Miller

Adrienne Riddick

Erica Simes

Petra Doldron

Case Management

Community Hab

Case Management

Community Hab

Oberman

Riverdale

Liberty

King Supervised

Lincoln

February

Marie Remy

Ana Delacruz

Rachelle Pierre-Louise

Michael Beckford

Jennifer James

Nyenk Subah

Nicole Arce

Errol Charles

Jesscia Threatt

Madelyn Williams

Stephanie Ladson

Migdalia Rivera

Victor Johnson

Community Hab

Kelly Towers

Community Hab

Crotona

Oberman

Bryant

Case Management

135 Street

Ozone Park

Lincoln

Lincoln

Simpson

163 Street

March

Jared Jackson

Melissa Hanna

Denise Valdez

Shanika Hoilette

Paul Johnson

Madelyn Williams

Community Hab

Community Hab

Community Hab

Bryant

135th Street

Lincoln

April

Carol Hays

Annette Aponte

Keica Burroughs

Jesse Calvin

Aviance Cox

Lillian Jalloh

Victor Johnson

Amanda Hall-Pratt

Jeneba Kargbo

Inez Serrano

Lynette McFarlane

Program Admin.

Community Hab

Underhill

Simpson

Liberty

Friendlys

Bryant Avenue

163 Street

178 Street

Richmond

135 Street

Residential

May

Neshamah Pinney

Brittany Simmons

Erica Vaiana

Loude Loriuste

Crotona

Crotona

Community Hab.

Homecare & FSS

June

Brandon Barksdale

Jeanne Smith

Lillian Jalloh

Maurice Mitchelson

Ebony Williams

Louise Toney

Robert Soria

Nira Marius

Lincoln

Community Hab

Bryant Avenue

135 Street

Riverdale

Broadway

Homecare

Liberty IRA

